

# **WHY offer LEGALSHIELD**

PROVIDING POWERFUL BENEFITS • PROTECTING FAMILIES & BUSINESSES • HELPING BENEFIT PROFESSIONALS MEET MORE NEEDS

- ◇ **Legal Benefits can NEVER be used against the Company.**
- ◇ **No Out-of-Pocket Cost to the Company.**
- ◇ **Our Retention Rate at LegalShield Nationwide is 83%. Employees use it!**
- ◇ **Easy Enrollment.**
- ◇ **Immigration. Our Specialty.**
- ◇ **Landlord / Mortgage Problems? Call Your Lawyer!**
- ◇ **Emergency Access. Talk to a Lawyer in 3 Minutes. 24 / 7 / 365 Nationwide.**
- ◇ **Need a Will & Estate Documents for the Family? Provided at no extra charge!**
- ◇ **FREE Identity Theft Workshop for Employers.**
- ◇ **Employees Learn how to Protect Themselves from the devastating effects of identity theft.**
- ◇ **Creditor bothering your employee? We Handle Them.**
- ◇ **Discounts at Over 500 Retailers. Employees save Hundreds of Dollars.**
- ◇ **More than 130,000 Businesses in North America Use our Services.**
- ◇ **The Only Proprietary Nationwide Network of Provider Law Firms.**
- ◇ **We Keep Personal Problems From Becoming Personnel Problems!**
- ◇ **Superior Service !**
- ◇ **Service Guarantee !**

# WHY *offer* LEGALSHIELD

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We've been in business for more than 44 years.

We are the only company to provide our members a network of dedicated law firms.

We are the only company that has 24/7 emergency service for both our IDT and Legal plans.

We are the only company to offer both a comprehensive legal and identity theft protection plan.

With our flexible enrollment and billing process, set-up is quick and easy.

Our services protect and directly empower members every day.

## WE'RE EASY TO WORK WITH

### EASY ENROLLMENT

- Face-to-face
- Customized electronic enrollment site
- Secure electronic file transfer
- Compatibility with enrollment platforms such as ADP, Benetrac, BenefitFocus, Benefit Solutions and more
- No underwriting, or participation requirements

### EASY BILLING

- Monthly invoices (electronic PDF files)
- Self-billing (mail, email or secure FTP)

### EASY ACCOUNT SET-UP

- Enrollments processed in 24-48 hours
- Members receive simple account setup info via email
- Easy access to services through our mobile apps
- Member Services call center available: (7 a.m. to 7 p.m., CST, M-F)
- Member Services online chat available (8 a.m. to Midnight, CST, M-F)

## BUSINESSES COUNT ON LEGALSHIELD & IDSHIELD

- **WE SHIELD MORE THAN 4 MILLION LIVES** from legal and identity theft issues
- **SERVE MORE THAN 130,000 BUSINESSES** through Small Business and Employee Benefit plans
- **RESTORED OVER 10,000 IDENTITIES** through our identity protection products
- **SIMPLIFIED IMPLEMENTATION** with no claim forms to file
- **EASY MAINTENANCE PROCEDURES** for administrators

## DEFINITELY DIFFERENT

### THE ONLY PROPRIETARY NATIONWIDE NETWORK OF PROVIDER LAW FIRMS

An on-call law firm is part of the LegalShield network of carefully selected, top-quality law firms. Each law firm is licensed in their state or province and dedicated to LegalShield members.

### SUPERIOR SERVICE

Our Provider Law Firms are paid in advance on a per capita basis, ensuring they are motivated to focus on providing good service, not on billing. And our rates are never raised on utilization.

### QUALITY ASSURANCE

Our proprietary system provides daily, real-time, online monitoring of our Provider Law Firms, which enables continuous improvement of quality service.

### UNIQUE SERVICE

Our members only have to make one call to be connected with a lawyer, ensuring they know exactly who to call when a legal need arises.

### LEGALSHIELD + IDSHIELD

Combined together, these two plans provide our members a comprehensive solution with an end-to-end resolution, when identity theft issues turn into legal issues. We offer our members a complete solution.

### COMPREHENSIVE RESTORATION

With a Limited Power of Attorney, we will do everything necessary to restore a member's identity until all resolvable issues have been addressed.

### MONITORING WHAT MATTERS

We monitor our members' identities from every angle, not just their Social Security number, credit cards and bank accounts.

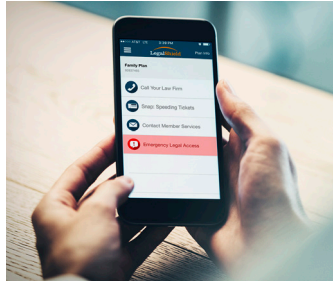
### SERVICE GUARANTEE

IDShield backs up its promise that it will do "whatever it takes for as long as it takes" with a \$5 million Service Guarantee.

# WHY offer LEGALSHIELD

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**WE OFFER POWERFUL SERVICES AT THE TOUCH OF A FINGER.**



**THE LEGALSHIELD® MEMBERSHIP INCLUDES:**

- ✓ Personal Legal advice on unlimited issues
- ✓ Letters/calls made on the member's behalf
- ✓ Contracts and documents reviewed (up to 15 pages)
- ✓ Residential Loan Document Assistance
- ✓ Lawyers prepare a member's Will, Living Will and Health Care Power of Attorney
- ✓ Moving Traffic Violations (available 15 days after enrollment)
- ✓ IRS Audit Assistance
- ✓ Trial Defense (if named defendant/respondent in a covered civil action suit)
- ✓ Uncontested Divorce, Separation, Adoption and/or Name Change Representation (available 90 days after enrollment)
- ✓ 25% Preferred Member Discount (Bankruptcy, Criminal Charges, DUI, Other Matters, etc.)
- ✓ 24/7 Emergency Access for covered situations

LegalShield family legal plans cover the member; member's spouse; never married dependent children under 26 living at home; dependent children under age 18 for whom the member is legal guardian; never married, dependent children up to age 26 if a full-time college student; and physically or mentally disabled dependent children. An individual rate is available for those enrollees who are not married, do not have a domestic partner and do not have minor children or dependents. No family benefits are available to individual plan members.

**THE IDSHIELD™ MEMBERSHIP INCLUDES:**

- ✓ **Privacy and Security Monitoring**  
Monitors member's privacy and security information:
  - SSN & date of birth
  - email address & phone numbers (up to 10),
  - driver's license, passport numbers, & medical ID numbers (up to 10)
  - credit cards & bank account (up to 10)
  - quarterly credit score tracking

Credit monitoring from TransUnion includes: credit and collection accounts, public records, credit report inquiries, bankruptcies, liens and judgments

Additional monitoring: address changes, payday loans, personal crime profile, criminal records, and more
- ✓ **Comprehensive Source Monitoring**  
Black Market Website Surveillance: forums, websites (over 10k a day), web pages (over 6k a day), Twitter feeds, P2P sources, hidden/anonymous web services and more
- ✓ **Unlimited Consultation**
- ✓ **24/7 Emergency Access for covered situations**
- ✓ **Complete identity restoration services by licensed private investigators**
- ✓ **Full Service Restoration and a ULIMITED Dollar Service Guarantee**
- ✓ **Identity alerts, data breach notifications, lost & wallet protection and more**

IDShield plans are available at individual or family rates. A family rate covers the member, member's spouse and up to 8 dependents up to the age of 18. If you have dependents that are over 18, under 26, either live at home or are a full time student, and have never been married, they are still eligible for protection. Dependents who fall under this category will receive unlimited consultation and complete restoration by Kroil licensed private investigators. Please note that monitoring is not available for dependents in this category.

**We are an affordable solution to a growing demand.**

**Every 2 seconds** someone becomes a victim of Identity Theft\* **WE TAKE CARE OF IT!**

**74%** of Americans experience a legal event each year\*\*

**With LegalShield** you can rest assured you will always be offering the most comprehensive legal and identity theft solutions. And we keep implementation, enrollment and administration simple and hassle-free.

(\*source: 2015 Javelin Identity Fraud Survey Report)

(\*\*source: The Legal Needs of American Families. A Research Study Conducted by Decision Analyst, Inc. Commissioned by LegalShield)

PAYROLL DEDUCTION	INDIVIDUAL	FAMILY
LegalShield	\$ _____	\$ _____
IDShield	\$ _____	\$ _____
Combined	\$ _____	\$ _____

FOR MORE INFORMATION, PLEASE CONTACT YOUR INDEPENDENT REPRESENTATIVE.\*

With our **LegalShield and IDShield apps**, you have powerful services at your fingertips. Download them today from the App Store<sup>SM</sup> or Google Play<sup>TM</sup>.



This is a general overview of the coverage of various plans for illustration purposes only. Not all plans or benefits are available in all states or provinces. See a LegalShield representative for complete terms, coverage, amounts, conditions, and exclusions.

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